



YAKIDOO QUARTERLY

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January, 2010

FINANCIAL ORGANIZATION PRESENTS YAKIDOO WITH "VALUING INSPIRED PERFORMANCE" AWARD.

Yakidoo is excited to announce that it has received the "Valuing Inspired Performance" award for the stellar service it has provided to a Financial Services Company, consulting on a significant deployment of a Data Capture solution. The award emphasizes the passion that Yakidoo has demonstrated throughout the project.

The award was presented to Yakidoo by a Senior Member of the organization stating "I want to express my thanks for the continued terrific team work and collaboration mixed with a huge dose of extra effort that has been displayed in the project extraction verification testing. Without your efforts we wouldn't have moved into the driver's seat-understanding how our new technology works with our data. Thank you all so much!"

We invite you to visit www.yakidoo.com to learn more about the Yakidoo solutions and how Yakidoo's consultative approach and understanding of business issues sets us apart from our competitors providing a seal of approval for "absolute customer satisfaction" to all our customers.

YAKIDOO PROJECT UPDATE

Insurance

- Assisted in the deployment of a Kofax Transformation Module solution

Banking

- **Banking Institution 1**
- Expanded a current Content Management solution to other areas of Banking Institution, including HR, Finance, Administration, etc...
- **Banking Institution 2**
- Deployed 2 Content Management Workflow Processes for a Banking institution
- Performed an upgrade of DB2 to the latest version and fixpack for Content Management environment
- Upgraded IBM DB2 Content Management system to v8.4.2
- Implemented Index Type Changes
- Provided end-user training

Government

- **Government 1**
- Performed a Content Management migration of

images residing in an optical jukebox back to DASD on an iSeries environment

Government 2

- Provided new Kofax Batch Class to capture new document type

Property Management

- Implemented new Kofax Infrastructure for new area of business
- Upgraded Kofax Capture and Kofax Network Server environment to v8.0
- Implemented new DB2 Content Manager for iSeries test environment
- Provided consulting services in regards to form design

Outsourcing

- **Outsourcing 1**
- Provided Kofax Validation services for off-shore Banking Institution
- **Outsourcing 2**
- Provided scanning services and data capture services for an Information Technology company

"Valuing Inspired Performance" Award

Yakidoo Project Update

EMC Documentum

ApplicationXtender V6.5 Update

Yakidoo ECM Over Coffee

Kofax Transform Update

Yakidoo is now Blogging

Overcoming Challenges

With Maintaining Your Company's Hardware

Other News

Yakidoo New

Service Offerings

Feel free to contact a Yakidoo Team representative to discuss the above offerings further

FREE CONSULTING

Yes, that is correct. All that is required is that you visit our online consulting page at our Website. Just fill out the form and we will get back to you with a proposed solution including pricing to implement a data capture and content management solution for your organization. **Plus you also get a chance to win a VMware License.**



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EMC DOCUMENTUM APPLICATIONXTENDER V6.5 UPDATE

Yakidoo attended the EMC Documentum ApplicationXtender and Captiva Bootcamp in Chicago in early October. Here is a list of the enhancements that have been made to ApplicationXtender V6.5 which is due to be released in early 1st quarter 2010.

- Attach files of any type to AX Workflow
- Manager Forms
- Insert images into Forms
- Preview Forms in the Manage Forms page using context menu
- Enhanced Forms Scripts Editor
- Default Sorting option for lists items
- Dynamically call Forms for the Invoke Form Activity
- Get 3D view of BAM Reports
- ApplicationXtender SharePoint Integration Enhancements
- ApplicationXtender for Office 2007 Enhancements
- ApplicationXtender Delegated Security Model
- ApplicationXtender Enhanced Field Security

- ApplicationXtender Enhanced User Document Level Security
- AppXtender Web Access – More functionality
- EDIT, SAVE and PRINT Microsoft Office documents from within the ApplicationXtender Viewer
- Integrity Check
- Many Other Miscellaneous Features
- Many New Supported Releases



Victor Bensusan in Chicago

Please do not hesitate contacting Yakidoo to learn more about what ApplicationXtender has to offer.

YAKIDOO ECM OVER COFFEE

In this first opening episode of ECM over Coffee Victor Bensusan and Alfredo DeVanna talk about the first key phase of Enterprise Content Management: The capturing of structured and unstructured content/data.

The video explains what content is with examples. It encompasses a wide variety of sources including voicemails, emails, invoices, waybills, faxes etc. and talks about the process of capturing content. It's more than just digitizing a document. It's about extracting the data from that document and placing it into other systems integral to your business processes.

Victor and Alfredo also talk about how companies are capturing content and give examples in the Insurance and Financial industries by function, including HR, Finance and Shipping/Receiving. Great example is what happens if you lose your wallet or purse? If your signature is not on file digitally it makes replacing your bank card and getting money very difficult.

ECM over Coffee: Episode 1, Capturing Content



Victor and Alfredo presenting Yakidoo ECM Over Coffee

KOFAX TRANSFORM UPDATE



In late October the Yakidoo Team attended the Kofax Transform conference in San Diego. The conference provided further indispensable insight, training and tools for Yakidoo to fully leverage Kofax solutions to its customers and prospects.

The courses taken by our team included:

- AllIM "ECM Practitioner" certification
- Kofax Monitor overview
- Kofax e-Transactions for Invoices 2.0 Essentials – Training & Certification Program

Kofax Transform was a great opportunity for the Yakidoo Team to network with their peers and trusted capture experts from Kofax and exchange ideas with other customers and partners as well as Kofax management, product and marketing teams.

This year's event was one of the biggest ever which provided compelling demonstrations of real money-saving capture solutions in a variety of industries, and in-depth technical discussions to help customers get the most out

of any document-driven business system.

The release of Kofax Transformation Modules 4.5 was announced in October. The new features simplify the process of identifying and extracting invoice information such as supplier details and line item data such as unit price, total price, discounts and applicable taxes. The new release features pre-built configurations for invoices from the U.S., UK, Germany, France and Spain and improved support for organizations operating multi-language environments. This release also supports automatic matching with purchase orders, reducing the need for manual reviews and accelerating approval processes, which significantly reduces invoice processing times and enables accounts payable staff to focus on more complex exception handling tasks.

To learn more about Kofax and its products feel free to send a note to info@yakidoo.com. We will enter your name for a chance to win one of two copies of Kofax Desktop Software.



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YAKIDOO IS NOW BLOGGING

On behalf of the Yakidoo team I'd like to welcome you to our blog:

<http://yakidoo.com/blog/>

The Yakidoo blog will evolve over time based on feedback from our customers, partners and members of the Yakidoo team.

Alfredo and Victor are very encouraged with the amount of active ECM professionals and organizations online. The ECM industry is thriving on the web through social networks and the blogosphere. Since we are all in the content management industry it would be ironic if there was a lack of content on this topic on the internet!

But herein lies a bit of a problem. There are well over 50 blogs you can follow related to topics on ECM, WCM, Enterprise 2.0, Knowledge Management and the list continues to grow!. In fact, you could do a search for ECM+blog to find more but that will give you over 1.8 million choices. Want to take part in group discussions? You've got over 128 ECM groups to choose from on Linked in alone.

There's a ton of information out there so it does beg the question: Another blog? Another Twitter account to follow and Linked in Group to join?

WELL OF COURSE!

The short answer is yes we'd like you to read our blog, follow us on Twitter and join our Linked in group. We realize that what we have to say on our blog, through our tweets and in our private Linked in group must help you better understand, implement and benefit from ECM strategies and technologies.

In the coming months Yakidoo will share with you some of our knowledge, experiences and customer success stories. We're finalizing our editorial line up right now so stay tuned.

We're taking a "series focused" approach with our first one being ECM 101. This is targeted to non-technical business executives and professionals to help them learn about what ECM is and how it can help their business or organization.

There are more series planned and we will want your feedback. If there is something you'd like us to cover please leave a comment below. We'll add it to our potential lineup and see what we can do.

The screenshot shows a web browser window with the URL <http://yakidoo.com/blog/>. The page features the Yakidoo logo and navigation menu. The main content area displays a blog post titled "The ROI of Enterprise Content Management" by Editor on December 18, 2009, written by Alfredo DeVanna, Senior Technical Director. The post discusses the demand for ECM products reaching \$4.5 billion in 2010 and the benefits of ECM. The right sidebar contains a "Request Consultation" button, a "Win a VMware License" promotion, and social media links for RSS, Twitter, Facebook, and LinkedIn. The "Topics" section lists "Announcements (4)" and "ECM 101 (5)".



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OVERCOMING CHALLENGES WITH MAINTAINING YOUR COMPANY'S HARDWARE

Every business has data centre service needs unique to its business model, office space, growth history and quirky IT staff. Businesses today are looking for ways to reduce, consolidate and streamline processes.

The challenge is that IT service level quality and price points are increasingly under scrutiny as companies continue to explore opportunities to do more with less. By aligning your business needs with Yakidoo, the best service providers in the industry help to eliminate redundancy in services. It is often possible to consolidate your entire multi-vendor, multi-technology environment to one vendor delivering one high standard of service organized around your unique business solutions. This helps IT to reduce costs and streamline processes.

On top of that, some manufacturers are no longer supporting very popular SUN, HP and CISCO equipment forcing companies to replace technology before it has reached its useful life. IT can help preserve their hardware investment by utilizing Yakidoo for maintenance programs on end of life equipment.

For your service needs, Yakidoo partners with Versitec. Versitec provides the highest level of service and support through strategic partnerships with leading service delivery organizations. Versitec has the most

qualified professionals in the industry handle your support. When you partner with Versitec you can be assured that your equipment will be serviced by manufacturer certified and industry accredited professionals.

To learn more about consolidating vendors and servicing your end of life technology, please contact your Yakidoo representative.

OTHER NEWS

Yakidoo is now an IBM Business Partner

By becoming an IBM Business Partner, Yakidoo can now provide a cost effective renewals option for your IBM Software Maintenance. Please feel free to contact the Yakidoo Team to find out more about our IBM Software Maintenance Discounts.

Christy Pieroway joins the Yakidoo Team

Yakidoo is excited to welcome Christy Pieroway to the Yakidoo Team in the role of Business Development Manager.

Christy brings over 10 years of experience in the deployment of Content Management solutions to enterprise organizations.

Christy excels at providing customers with the solutions they require and has always made it a practice to provide the best value and support for advanced business results.



Christy Pieroway

YAKIDOO NEW SERVICE OFFERINGS

SaaS - Yakidoo has expanded their service offerings to include a Data Capture and Content Management Solution Software as a Service Solution in the 1st Quarter of 2010. This service will allow organizations to store and access their documents from a secured CLOUD environment.

Scanning services - whether its one banker box or many filing cabinets the Yakidoo Team can provide you with a scanning services solution to fit your needs, including putting in place an economical document management solution.

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